



TX 10110934

2004 DEC 21 AM 10:10

2003 Chevrolet Tahoe

I am writing to notify you of a failure in my 2003 Chevrolet Tahoe. I had this vehicle in the dealership Don Hewlett twice for a popping sound and loose steering issue. The **steering shaft and front suspension** were supposedly replaced to correct the problem. My son was driving my Tahoe when he lost control, which I believe this is a mechanical failure. The car rolled twice end over end once and side over side one and a half times. I find it strange that the **air bags did not deploy** on the end over end roll. I am informing of these issues in hopes that my complaints may save the next Tahoe owner from the traumatic experiences of an accident. Obviously I am not the only one who was experiencing these types of problems. Enclosed are just a few other complaints of the same type. I wish to be notified of how many of these steering, braking, etc. problems incurred with this vehicle.

Sincerely,

Granger TX

Enclosures

C.C.

Chevrolet
U.s. Dept. Transportation
Office of Defects Investigations
Attorney of Law
USAA Insurance

NAR
aag
1/10/05



Office of Defects Investigation

2

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Search Results

Report Date : November 22, 2004 at
01:31 PM

[New Search](#)**SEARCH VEHICLE**

TYPE :
YEAR : 2003
Make : CHEVROLET
Model : TAHOE
Type : ANY

[Print Version](#)

Results : 1 | All records displayed

Make : CHEVROLET Model : TAHOE Year : 2003

Manufacturer : GENERAL MOTORS CORP.

NHTSA CAMPAIGN ID Number : 04V045000

Recall Date :
JAN 28, 2004

Components : SERVICE BRAKES, HYDRAULIC

Potential Number Of Units Affected : 68875

Summary:

CERTAIN SPORT UTILITY VEHICLES, PICKUP TRUCKS, AND PASSENGER VANS FAIL TO COMPLY WITH THE REQUIREMENTS OF FEDERAL MOTOR VEHICLE SAFETY STANDARD NO. 135, 7 PASSENGER CAR BRAKE SYSTEMS. 7 SOME OF THESE VEHICLES WERE PRODUCED WITH AN OUT-OF-SPECIFICATION BRAKE HYDRO-BOOST HOUSING RELIEF VALVE BORE.

Consequence:

CONSEQUENTLY, THE VALVE O-RING SEAL MAY FRACTURE. STEERING EFFORTS MAY BE SLIGHTLY INCREASED WHILE BRAKING OR PARKING. UNDER CERTAIN DRIVING CONDITIONS, A FRACTURED SEAL MAY REQUIRE A SLIGHT INCREASE IN THE APPLIED BRAKE PEDAL EFFORT TO ACHIEVE THE SAME VEHICLE DECELERATION RATE AS PRIOR TO THE SEAL FRACTURE.

Remedy:

DEALERS ARE TO REPLACE THE HYDRO-BOOST RELIEF VALVE. THE RECALL BEGAN ON APRIL 26, 2004. OWNERS SHOULD CONTACT CADILLAC AT 1-866-982-2339; CHEVROLET AT 1-800-630-2438; GMC AT 1-866-996-9463; OR HUMMER AT 1-866-486-6376.

Notes:

GM RECALL NO. 04004. CUSTOMERS CAN ALSO CONTACT THE

Complaints Summary

Make:	CHEVROLET
Model:	TAHOE
Type:	ANY
Year:	2003
Complaint Number:	10082927

Summary:

STEERING WHEEL FEELS LOOSE. THUMPING NOISE FROM STERING WHEEL. ALSO LOUD CRACKING NOISE FROM FRONT SUSPENSION WHEN TURNING IN DRIVEWAY. LOUD CRACKING NOISE FROM LOWER FRONT WINDSHIELD ESPECIALLY AT FREEWAY SPEEDS. *AK

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General Motors Complaint

Topic: Front End
Location: Fontana, CA
Product/Service: 2003 GMC Yukon
Posted By: YUCK-KON
Date: 10/10/2004
Company Rating: ★ ★ ☆ ☆ (283)

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Consumer Review:

17 months ago I purchased a 2003 GMC Yukon, when the vehicle was 5 months old with 3,000 miles on it I starting having problems. Now at 7,000 miles still having a POPPING sound in the front end when turning and when backing out of a parking space. I had the vehicle to the dealer 6 times over the past 14 months and they can't seem to fix it. Sometimes it comes back with additional problems. Front end leaning, pulling to the left, tires rubbing, etc. I've filed a lemon law claim and still dealing with General Motors, they are giving us the run around. Funny how they will take your money to buy the vehicle, but can't seem to back up their product. Anyone else having these types of problems (front end & possible transmission slipping)? Sincerely YUCK-KON

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How would you rate the quality of this review?

Complaints Summary

Make:	CHEVROLET
Model:	TAHOE
Type:	ANY
Year:	2003
Complaint Number:	10055394

Summary:

FRONT END SHAKES LIKE SOMETHING IS LOOSE. THE DEALER MADE SOME REPAIRS TO THE VEHICLE, BUT THE PROBLEM STILL EXISTS. *AK

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ACT (FOIA), 5 U.S.C. 552(b)(6).**